

## Our Service Standards

Our service standards consist of: -

1. Inspection frequency
2. Intervention levels
3. Response times

### 1. Inspection frequencies

Derby City Council carries out the following inspections, at the frequencies shown below: -

Feature	Hierarchy / Category	Description	Inspection type	Frequency of Inspection
All features within limits of the Highway, i.e. carriageway and footways.	All	City Centre area	<b>Safety Inspection</b> as per 2005 COP for Highway Maintenance Management	Walked Fortnightly
	2	Strategic Route		Driven every month Walked every 3 months
	3a	Main Distributor		Driven every month Walked every 3 months
	3b	Secondary Distributor		Walked 3 monthly
	4a	Link Road		Walked 6 monthly
	4b	Access Road		Walked 6 monthly
	5	Back Street		Walked 6 monthly
	6	Un-surfaced Road		Walked 6 monthly
Feature	Footway Hierarchy / Category	Description	Inspection type	Frequency of Inspection
Principal Rights of Way	All Routes	Definitive Footpaths	In accordance with County Surveyor Society methodology.	Walked Annually